

To make a referral
to the Adult Protective
Services Program call
Contact Niagara at:

905-684-3407
OR
1-800-933-3617

Our Offices are at:

St. Catharines/Grimsby

82 Hannover Drive, Box 24028
St. Catharines, ON L2R 7P7 • FAX: 905-641-9892

Niagara Falls / Fort Erie

4635 Queen Street,
Niagara Falls, ON L2E 3S9 • FAX: 905-374-3110

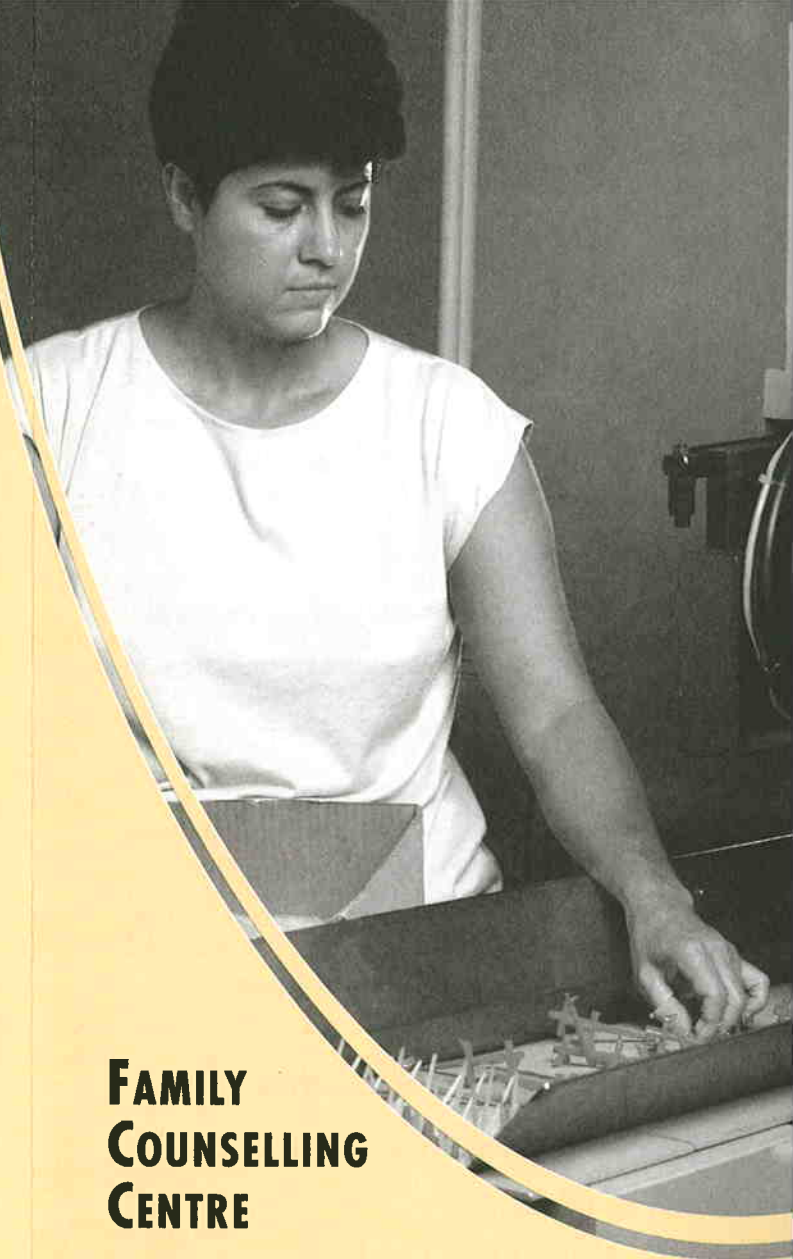
Welland / Port Colborne

654 South Pelham Street
Welland, ON L3C 3C8 • FAX: 905-732-0788

Telephone for all offices:

905-937-7731 Ext. 3345
or Toll Free: 1-888-937-7731

The Family Counselling Centre is a division of
Family and Children's Services Niagara
and is accredited by Family Service Ontario.



**FAMILY
COUNSELLING
CENTRE**

Adult Protective Services

*An accredited program which provides
direct service in partnership with adults
with a developmental disability.*

What we do!

- Provide information on resources and appropriate services to adults with a developmental disability.
- Explore options with individuals to assist with decision making and goal setting.
- Provide counselling services to individuals, families and groups.
- Work in partnership with a variety of community agencies to improve the economic and social conditions of adults with developmental disabilities.
- Help with coordination of services.
- Provide public education and consultation as requested.

History

The Adult Protective Services Program was created in 1974 to provide service to adults in the community with a developmental disability. The Program is funded through the Ministry of Community and Social Services. It has grown significantly over the years and is now accredited by Family Service Ontario.

Criteria for Service

- 18 years and older with a developmental disability
- voluntary referral
- living independently or moving towards independence
- Resident of the Niagara Region

Services Provided

- case management
- budgeting
- legal issues
- landlord and tenant complaints
- medical/dental service coordination
- advocacy and rights advice
- household management
- community orientation
- upgrading/education/employment assistance
- parenting
- issues of social isolation
- building self-esteem
- relationship counselling
- other services as indicated

Referrals to our Program

- Referrals are made by calling Contact Niagara at 905-684-3407 or 1-800-933-3617.
- Referrals are accepted from individuals, family members, professionals and other agencies.
- Assistance is available to complete the referral process.
- Referrals are reviewed by an intake committee

*We believe in promoting choice,
rights, independence and dignity
so that people may make informed*

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or toll free 1-800-933-3617